

Valley Rural Electric Cooperative, Inc.

A Touchstone Energy® Cooperative 



One of 14 electric cooperatives
serving Pennsylvania and New Jersey

Valley Rural Electric Cooperative, Inc.

10700 Fairgrounds Road
P.O. Box 477
Huntingdon, PA 16652-0477
814-643-2650
1-800-432-0680
www.valleyrec.com

BOARD OF DIRECTORS

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Kevin States
Vice Chairman

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7 a.m. - 5:30 p.m.

Huntingdon/Martinsburg/Shade Gap
Office Hours
Monday - Thursday
7 a.m. - 5:30 p.m.

Outages & Emergencies
1-800-432-0680

From the President & CEO



The future of lighting is here!

By Rich Bauer

SOME of you have already received a small box from Valley REC delivered by your mail carrier; others will be receiving it soon. Inside, there are four free, Energy Star-certified, 60-watt equivalent, light-emitting diode (LED) lightbulbs. That's right — the bulbs are free, compliments of Valley Rural Electric Cooperative.

The LED bulbs are part of an electric cooperative energy efficiency program underway across Pennsylvania and New Jersey.

Lighting technology has advanced so rapidly that the installation of each of these LED bulbs is expected to save you \$6.22 per year or more than \$140 in electricity costs over the life of the bulb (estimated to be about 23 years at average use). That's because an LED bulb improves lighting efficiency by 80 percent over traditional incandescent bulbs.

Eighty percent is a lot — enough of a difference that we are encouraging you to take an unusual step. As soon as you receive your free LED bulbs, select four of your most-used incandescent bulbs and replace them immediately with the new bulbs.


Most of us don't spend a lot of time thinking about our lightbulbs, at least until one leaves us in the dark. But you will begin saving money the minute you install your new LED bulbs, and what could be better than installing free bulbs that shine brighter, last longer, and are less expensive to use than your current incandescent bulbs?

The benefits to the members of this

lightbulb initiative are obvious, but you may wonder what benefit the cooperative gains from giving away lightbulbs to all members. The answer is that we purchase the electricity we provide to you — our members — from Allegheny Electric Cooperative, Inc. (Allegheny), a Harrisburg-based cooperative owned by the 14 distribution cooperatives in Pennsylvania and New Jersey. Allegheny owns a hydroelectric plant and 10 percent of a nuclear power plant, and together with some long-term hydropower contracts, these sources provide about two-thirds of the power needed for the cooperatives. The remainder is purchased on the open market, where the price can fluctuate significantly.

When cooperative members across the two states install the new LED bulbs, it will reduce the amount of power Allegheny must purchase from the open market, which in turn will ultimately decrease costs for local cooperatives. Valley REC will pass those savings along to our members through a lower rate than would otherwise be possible.

The LED is one of the most energy-efficient lighting technologies available today. LED bulbs, which last longer, are more durable, and offer comparable or better light quality than other types of lighting, have the potential to change the future of lighting.

If you haven't already received your gift of light from the cooperative, watch your mailbox and remember, your savings will begin the day you install your new LED lightbulbs. 

Co-op needs your help locating members

Do you have a missing piece of this year's capital credits return?



Late last year, more than \$960,000 in capital credits refunds was distributed to eligible members and former members of the co-op.

Since that time, more than 297 of those checks have been returned by the post office because of incorrect address information.

We are making every effort to return this money to its rightful owners.

Listed on the following pages are the names of the consumers whose checks have not been able to be delivered.

If you recognize a name and can provide an up-to-date address (or information about the executor of the estate or nearest relative if the member is deceased), please call us at 814-643-2650 or toll-free 800-432-0680.

You can also write to the Capital Credits Department, Valley REC, P.O. Box 477, Huntingdon, PA 16652-0477.

Your cooperation is greatly appreciated.

ROBERT E VOGEL, 324 S COLLEGE ST, MYERSTOWN, PA 17067
 ERIKSEN BROTHERS, 12472 REDSTONE RIDGE RD, HESSTON, PA 16647
 DENISE M COHENOUR, 413 YALE ST, LEWISTOWN, PA 17044
 B A WRIGHT, 51 QSI LN, ALLISON PARK, PA 15101
 SUSAN M FELTON, 10834 HENDERSON OVERLOOK RD, HUNTINGDON, PA 16652
 ELEANOR L MOYER, 47 ASH ST, BELLEFONTE, PA 16823
 BRYCES MOUNTAIN RESORT INC, PO BOX 2, BASYE, VA 22810
 DANIEL K REEDER, RR 01, EAST WATERFORD, PA 17021
 ALLEN J FRY ESTATE, 1003 INDIAN MOUND RD, PORT ROYAL, PA 17082
 BARRY G WEAVERLING, 4569 BRICK YARD RD, ALEXANDRIA, PA 16611
 H D BRINDLE, 99 PENN ST, HUNTINGDON, PA 16652
 LARRY G RALSTON ESTATE, 4569 BRICK YARD RD, HUNTINGDON, PA 16652
 RODNEY CHILCOTE, 20522 MAIN ST, PO BOX 118, SALTILLO, PA 17253
 JOSEPH N DALEY ESTATE, 225 RIDGFIELD RD # R, PHILADELPHIA, PA 19154
 BREEZE INN, 780 MONROE ST, STEELTON, PA 17113

GREAT COVE INTEGRATIVE MEDICINE, 124 S 2ND ST, MCCONNELLSBURG, PA 17233
 LAWRENCE B WILLS SR, 1310 E BUTTER RD, YORK, PA 17406
 PENN-DEL HUNTING CAMP, 1634 HOPKINS CEMETERY RD, HARRINGTON, DE 19952
 KENNETH C GEIST, 1003 6TH AVE, ALTOONA, PA 16602
 DAWNE S CHILCOTE, 1022 SOLLENBERGER RD, CHAMBERSBURG, PA 17202
 JANICE M BLACK, 1025 WASHINGTON ST, HUNTINGDON, PA 16652
 MERLE E STENINGER, 103 JOSEPH CT, SUMMERVILLE, SC 29486
 GERALD B HENDERSON, 1040 HAYMAKER RD, STATE COLLEGE, PA 16801
 LOIS S HENNEY, 10480 HENDERSON OVERLOOK RD, HUNTINGDON, PA 16652
 BELINDA J FLASHER, 105 18TH ST, HUNTINGDON, PA 16652
 RICHARD K CATRON, 10711 ANN DAVIS DR, FREDERICKSBURG, VA 22408
 ARTHUR FRANKFORT, 108 S CHURCH ST, NEWMANSTOWN, PA 17073
 WILMA B STRAIT, 10930 EUREKA RD, EDINBORO, PA 16412
 CARY DANIELS, 110 VILLAGE PARK DR APT 117, SIMPSONVILLE, SC 29681

PAUL ZEIDERS, 112 SPRUCE ST, HUNTINGDON, PA 16652
 CHARLES L DIIRNER, 1120 GIRL SCOUT RD APT B, STEVENS, PA 17578
 HOWARD LEMKE, 1121 BARONWOOD CT, HUDSON, FL 34667
 COLLETTE K ROSS, 11211 HAZEL DR, HUNTINGDON, PA 16652
 GARY D FORD, 1122 MOUNT VERNON AVE, HUNTINGDON, PA 16652
 ERIN A DUMM, 113 BROAD ST, HOLLIDAYSBURG, PA 16648
 MARGARET ORTLOFF, 114 JUSTINE CT, BAY SHORE, NY 11706
 JAMES L THOMPSON, 1140 W AARON DR APT 202, STATE COLLEGE, PA 16803
 MARY B WHARTON, 11434 DARK HOLLOW RD, SHIRLEYSBURG, PA 17260
 KENNETH D BAKER, 11438 STRAWBERRY PATCH RD, HESSTON, PA 16647
 CHARLES BREITEGAM, 116 1ST ST, WERNERSVILLE, PA 19565
 JENNIFER GRIFFITH, 1167 PINE MOUNTAIN RD, LOCK HAVEN, PA 17745
 BARBARA FORSHEY, 120 S DIVISION ST APT 29, MOUNT UNION, PA 17066
 JOHN C TREMMEL, 1201 N JUNIATA ST APT 3, HOLLIDAYSBURG, PA 16648

MICHELE A SMITH, 121 CLAPPERS LN, DUNCANSVILLE, PA 16635
SHEENA K WEYANDT, 121 HOPEWELL DR, ALTOONA, PA 16602
CHAD M CONFER, 1230 ONEIDA ST, HUNTINGDON, PA 16652
ALFRED TRAVERSE, 1245 WESTERLY PKWY APT 59, STATE COLLEGE, PA 16801
VANESSA E GOODLING, 1261 LOCUST RUN RD, MIFFLINTOWN, PA 17059
GEORGE GROVE, 12741 GROVE RD, SHIRLEYSBURG, PA 17260
JANET L STINE, 12744 MAIN ST, FORT LOUDON, PA 17224
ROBERT ZEEK, 1275 MUNICIPAL DR, DUNCANSVILLE, PA 16635
BETTY WORKMAN, 128 BEDFORD ST, SPROUL, PA 16682
KELLY RUHL, 12852 PLEASANT RIDGE RD, HARRISONVILLE, PA 17228
TERRY L BAGSHAW, 13133 GREENWOOD RD, HUNTINGDON, PA 16652
ERNEST H GUSTMAN, 1320 12TH AVE E APT 208, MENOMONIE, WI 54751
MARK A SNYDER, 1320 16TH AVE, ALTOONA, PA 16601
JOSEPH HOLLERN, 1332 GRANDVIEW RD, ALTOONA, PA 16601
CAROL B OLEARY, 134 ALLISON WAY, HOLLIDAYSBURG, PA 16648
DOUGLAS A FREDERICK, 13464 BEACON LODGE RD, MOUNT UNION, PA 17066
MELINDA HANKS, 135 N MARY ST, LANCASTER, PA 17603
KENNETH W HOLMES, 135 STONEWALL LN, WILLIAMSBURG, PA 16693
GERALD J HENNINGER, 135 W PINON DR, GREEN VALLEY, AZ 85614
DIANA J BROWN, 13661 DUNNINGS HWY, CLAYSBURG, PA 16625
ROBERT H BOONE, 138 LIVERPOOL ST, MOUNT UNION, PA 17066
R G MECK, 13942 PINEY RIDGE RD APT 1, HUNTINGDON, PA 16652
JOHN J HOBAUGH, 14860 BAIRD CT, IRWIN, PA 15642
GILBERT H COFFEY JR, 1500 BILLMAN LN, SILVER SPRING, MD 20902
HOWARD E HOOVER JR, 1501 11TH AVE APT 510, ALTOONA, PA 16601
SANDRA K CALDWELL, 1501 11TH AVE APT 704, ALTOONA, PA 16601
ROBERT D STRAYER, 15021 S EAGLE VALLEY RD, TYRONE, PA 16686
GEORGE E KRAPE, 1507 N KNOLLWOOD DR, BRADENTON, FL 34208
LAURIE J KORONOWSKI, 15108 FORT TRL, ACCOKEEK, MD 20607
SCOTT A WILLIAMS, 1576 E STROHM DR, CHAMBERSBURG, PA 17202
LENA B SMITH, 16 KIRK RIDGE RD, EAST WATERFORD, PA 17021
BARBARA ZABLOCKY, 16038 TROUGH CREEK VALLEY PIKE, HUNTINGDON, PA 16652
ELVA J POLLICINO, 16146 HARES VALLEY RD, MAPLETON DEPOT, PA 17052
BETH A SNYDER, 16556 SUGAR RUN RD, SHIRLEYSBURG, PA 17260
JEREMY S ANDERS, 171 BLACKBERRY LN, MCVEYTOWN, PA 17051
JOSEPH PITRE, 1730 BRISTOL AVE APT 403, STATE COLLEGE, PA 16801
SAMUEL F MCINTYRE, 17706 WASHINGTON ST, WINTER GARDEN, FL 34787
CHRISTIAN W ANSLINGER, 1785 FROSTY HOLLOW RD, ROARING SPRING, PA 16673
LAURA A LONG, 18014 MORGAN DR, LINCOLN, DE 19960
CLYDE NEAL, 1802 HILLTOP RD, WASHINGTON BORO, PA 17582
LARRY J WILKINS II, 18226 CHESTNUT GROVE RD, BROAD TOP, PA 16621
ALTHEA FRAIN, 1832 N CLEAR RIDGE RD, HUSTONTOWN, PA 17229
MINNIE FOSTER, 18478 COOKS RD, CASSVILLE, PA 16623
GORDON DIVELY, 1944 PULPIT RD, MARTINSBURG, PA 16662
HENRY T PEACHEY, 196 JACKSONVILLE RD, BELLEFONTE, PA 16823
CORNELIUS FRIJTERS, 2008 DEANNE ST, HUNTINGDON, PA 16652
JOSEPH A TURRI, 201 RUNSON RD, CAMP HILL, PA 17011
MABLE MITCHELL, 201 W FILBERT ST, MOUNT UNION, PA 17066
PEGGY L BOOKHAMMER, 208 PENNKNOLL RD, EVERETT, PA 15537
JEAN O BENDER, 208 SENATE AVE APT 514, CAMP HILL, PA 17011
DONALD R ELDER, 208 TODD CIR, CARLISLE, PA 17013
JOHN SALYARDS, 210 ELKVIEW DR, DUNCANSVILLE, PA 16635
JENNIFER R HARTZEL, 210 LINCOLN WAY W, MCCONNELLSBURG, PA 17233
DAVID J TRAXLER, 21419 MAIN ST, SHADE GAP, PA 17255
JERRY L MATHIS, 2222 PINECREST CIR, SALINA, KS 67401
JAMES S BICKEL JR, 2226 FOWLER SCHOOL RD, LORIS, SC 29569
SEAN M MCDERMOTT, 22263 ANDERSON HOLLOW RD, HUSTONTOWN, PA 17229
ALICE M ISENBERG, 223 58TH ST, ALTOONA, PA 16602
GERALDINE R MIDDLETON, 2231 RESERVOIR RD, HOLLIDAYSBURG, PA 16648
FRANK KARGE, 22721 MARSH CREEK RD, PRESTON, MD 21655
WILLIAM L PEARSON, 22767 PLEASANT HILL RD, BURNT CABINS, PA 17215
DAVID MILLER, 231 WAITES LN, ALTOONA, PA 16601
JAMES H SHULTZ, 238 S 1ST ST, MCCONNELLSBURG, PA 17233
GLORIA J KOELLE, 239 MALLARD LN, DUNCANSVILLE, PA 16635
J L HEARNDON, 2422 HIGHLAND

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Capital credits

(continued from page 12c)

- LN, CROSSVILLE, TN 38555
 ROBERT E SHENK, 2428 E
 OVERVIEW LN, GREEN VALLEY,
 AZ 85614
 G E STINE, 2433 N IMLER VALLEY
 RD, IMLER, PA 16655
 EVA D PRITT, 25562 DECORUM RD,
 BURNT CABINS, PA 17215
 RODNEY YOHN, 257 CAMPBELL
 DR, DUNCANVILLE, PA 16635
 BRENDA JO HOLLAND, 2723
 MAPLE AVE, ALTOONA, PA
 16601
 CONSTANCE R SMITH, 278
 HOLLOW LN, ROARING
 SPRING, PA 16673
 CLARENCE W NICEWONGER JR,
 30 4TH AVE, CURWENSVILLE,
 PA 16833
 GERALD W BECKER, 3007 N
 WHITE TAIL LN, JANESVILLE,
 WI 53545
 TRACY M GORMONT, 3044 PORT
 MATILDA HWY, PHILIPSBURG,
 PA 16866
 KENNETH D ROLAND, 3053
 KREPPS RD, MIDDLETOWN, PA
 17057
 STEVEN R PACHEACO, 309
 SPRUCE ST TRLR 13,
 HUNTINGDON, PA 16652
 J H REAM, 31 OVERLOOK CIRCLE,
 SWANNANOVA, NC 28778
 JOHN D BIDDLE, 3109 S 5TH ST,
 TYRONE, PA 16686
 LOUIS J BIBRI, 313 HADE RD,
 SAINT THOMAS, PA 17252
 JOHN P SMITH III, 316 N
 WASHINGTON ST, MOUNT
 UNION, PA 17066
 MARIE WILLARD, 325 FREEMASON
 DR, ELIZABETHTOWN, PA 17022
 PHIL JONES, 3297 CARSON VALLEY
 RD, DUNCANVILLE, PA 16635
 WM DICKSON, 331 CHURCH LN,
 REEDSVILLE, PA 17084
 CYNTHIA E MENTZER, 3401 OLD
 6TH AVE N, DUNCANVILLE, PA
 16635
 TAMMY PARASCO, 341 E PATRICK
 RD, PALMYRA, PA 17078
 DONALD W BRANTNER JR,
 3426 JOHNSTOWN RD,
 DUNCANVILLE, PA 16635
 CLARENCE I FISHER, 3445
 GREENHOUSE DR, JAMES
 CREEK, PA 16657
 ROBERT G RAHN, 34687 CRINGLE
 ST, MILLSBORO, DE 19966
 DION MYERS, 367 SCHOOLEY RD,
 HARRISONVILLE, PA 17228
 RICHARD FLAGLE, 3954 US HWY
 522 S, MCVEYTOWN, PA 17051
 PAUL D SMITH, 400 9TH ST APT
 702, HUNTINGDON, PA 16652
 LOUELLA ECKLEY, 400 9TH ST APT
 904, HUNTINGDON, PA 16652
 ALICE COHEN, 400 WILLOW
 VALLEY SQ APT GA407,
 LANCASTER, PA 17602
 CODY QUARRY, 4068 PLEASANT
 GROVE RD, WARFORDSBURG,
 PA 17267
 DONALD C SINGER, 407 N FRONT
 ST, HARRISBURG, PA 17101
 FRANK L TUCKER, 4120 E RAMSEY
 RD, HEREFORD, AZ 85615
 MELVERNA K STATLER, 413
 SPRING LAKE RD, WILDWOOD,
 FL 34785
 ROSA AMAJJOUTE, 4148 GARDNER
 RIDGE DR APT G, GASTONIA,
 NC 28056
 KENNETH GOODFELLOW, 415
 PARKVIEW LN, ALTOONA, PA
 16601
 HAROLD H GREENE, 415
 PARKVIEW LN APT 205,
 ALTOONA, PA 16601
 HAROLD G YOUNG, 4150
 FLETCHER DR, GREENCASTLE,
 PA 17225
 MELVIN V LITZENBERGER, 418
 LESLIE AVE, ALTOONA, PA
 16602
 STARLA BARD, 42 POPLAR ST,
 MOUNT UNION, PA 17066
 DONALD YINGLING, 428 21ST AVE,
 ALTOONA, PA 16601
 VICTOR LOMBARDO, 431 HILLTOP
 CIR, ELIZABETHTOWN, PA
 17022
 STACEY ROHER, 437 PITT ST # A,
 HUSTONTOWN, PA 17229
 MELISSA A BIGELOW, 4442 SPRUCE
 CREEK RD, SPRUCE CREEK, PA
 16683
 TERESA J BRIGGS, 4490
 MEADOWWOOD LN,
 WARRIORS MARK, PA 16877
 KEVIN S LUTHER, 450 EGER LN,
 DUNCANVILLE, PA 16635
 DALLCO INDUSTRIES INC, 463 S
 ALBEMARLE ST, YORK, PA 17403
 BENJAMIN F TRUAX, 465 VALLEY
 VIEW DR, MCCONNELLSBURG,
 PA 17233
 CLAYTON G SHENK, 472
 BACHMANVILLE RD, HERSHEY,
 PA 17033
 BARRY E LUKE, 473 ELLIOT ST,
 HOLLIDAYSBURG, PA 16648
 NICHOLE SWOPE, 4930 PLEASANT
 RIDGE RD, NEEDMORE, PA
 17238
 VINCENT ARIAS JR, 501 ARVIDA
 PKWY, MIAMI, FL 33156
 JOHN A HENRICH, 5071
 HILLCREST LN, ALEXANDRIA,
 PA 16611
 PENNY MILLS, 5085 HOUCK LN,
 HUNTINGDON, PA 16652
 WARREN DENNIS BLANK, 530
 DOTTS ST, PENNSBURG, PA
 18073
 THOMAS SPRINGER, 55 KEE LN,
 CAMDEN, TN 38320
 BARBARA D WEAVER, 5557 GOODS
 LN, ALTOONA, PA 16601
 LESTER DIEHL JR, 5575 SMITH DR,
 MECHANICSBURG, PA 17050
 DAVID HUNTER, 572
 BRUSH MOUNTAIN RD,
 HOLLIDAYSBURG, PA 16648
 MILDRED L HENRY, 5870
 TRAILWINDS DR APT 613, FORT
 MYERS, FL 33907
 LARRY W CLAYTON, 5966 PATH
 VALLEY RD, FORT LOUDON, PA
 17224
 DONALD H GROFF, 5A OAKHURST,
 THOMPSONTOWN, PA 17094
 MARTIN E BECKWITH, 6 W
 SPANOGLE AVE, LEWISTOWN,
 PA 17044
 MICHAEL OSWALD SR,
 61 PECHINS MILL RD,
 COLLEGEVILLE, PA 19426
 JAMES C SCHROEDER, 611
 FREEDOM WAY, WEST GROVE,
 PA 19390
 LYNEA S HALL, 612 ROCKLICK
 HOLLOW RD, NEW PARIS, PA

15554
ERIC W KISER, 614 N QUEEN ST,
MARTINSBURG, WV 25404
ROBERT L CIUCCI, 614 SHERMAN
ST # 16, PORTAGE, PA 15946
JACQUELINE G WITMAN, 617
EDENVILLE AVE, CLEARWATER,
FL 33764
RICHARD L SMITH, 6247 BLACK
BEAR RD, NEEDMORE, PA 17238
DAVID L KERSTETTER, 631 BACK
SPRINGS RD, BEDFORD, PA 15522
ANDREW P TINKER, 641 COPPOCK
RD, PORTAGE, PA 15946
DANIEL K STOLTZFUS JR, 649
ROUTE 35 S, EAST WATERFORD,
PA 17021
RUTH M SHAFFER, 6520
WHIPPOORWILL RD,
HUNTINGDON, PA 16652
LAURIE A JOHNSON, 657 W 3RD
ST, LOCK HAVEN, PA 17745
J W MENTZER, 6740 IRVINE DR,
MERCERSBURG, PA 17236
DONALD P RAYNOR, 6916 KILRAIN
CT, COLUMBIA, MD 21045
JOHN J HOFFMAN, 7 REBECCA LN,
LEBANON, PA 17046
RUTH A VENESKY, 7 REBECCA LN,
LEBANON, PA 17046
DOUGLAS R THOMPSON, 7039
STONE CREEK RIDGE RD,
HUNTINGDON, PA 16652
BARBARA BURNS, 727 LOOP RD,
HOLLIDAYSBURG, PA 16648
SUSAN L MASON, 730 E
WASHINGTON ST, LEBANON,
IN 46052
HOPE A THOMAS, 75 EASTERN
AVE, GREENCASTLE, PA 17225
HOLLY SIMPSON, 7639 CHERRY
GROVE CHURCH RD, THREE
SPRINGS, PA 17264
TIMOTHY P HILEMAN, 7705
HOFFMAN DR, MAPLETON
DEPOT, PA 17052
LEON HAGERICH, 801 POPLAR
RUN RD, DUNCANSVILLE, PA
16635
FAITH ZOLNA, 806 N 1ST ST,
BELLWOOD, PA 16617
MARTIN L HOSTETLER, 809 SR 329,
MONTEZUMA, GA 31063
DAVID E SHAW, 810 NOELANI DR,
DUNCANSVILLE, PA 16635
PAUL C WEAVERLING, 8113 PARK
DR, HUNTINGDON, PA 16652
KIM SCHAEFFER, 8226 WERTHEIM
RD, HUSTONTOWN, PA 17229
FLORENCE MOLINARI, 8249
NATURES DR, TOBYHANNA, PA
18466
DONALD RUNK, 8261 OLD PLANK
RD, BROAD TOP, PA 16621
JESSICA R HORTON, 8316
CROMWELL CHURCH RD,
HUSTONTOWN, PA 17229
MARTHA K MCCOY-WILLIAMS,
872 RESERVOIR RD,
HOLLIDAYSBURG, PA 16648
RUTH A HORN, 9 BIRCH DR,
LEWISTOWN, PA 17044
JOHN D HERBERT, 9 BURGESS LN,
TOWANDA, PA 18848
DONALD L RIPPLE, 9 CARDINAL
LN, ANNVILLE, PA 17003
LARRY HIMES, 929 WASHINGTON
ST # 2, HUNTINGDON, PA 16652
DEBORAH J MARLOTT, 9350
DOUBLE R BLVD APT 2011,
RENO, NV 89521
KENNETH E EICHELBERGER JR,
9431 MAIN ST, HUNTINGDON,
PA 16652
MELINDA S SNEATH, 945 VALLEY
FORGE RD, DUNCANSVILLE, PA
16635
DAVID C KNAPP, 947 MACARTHUR
ST, JASPER, IN 47546
JAMES H BOOK, 9492 CHESTER
FURNACE RD, SHIRLEYSBURG,
PA 17260
JESSICA HALUSKA, 954
BRUSH MOUNTAIN RD,
HOLLIDAYSBURG, PA 16648
STANLEY L SNYDER, 9569 GAISEY
LN, HUNTINGDON, PA 16652
MAREA R HENRY, 959 KELLER DR,
RED LION, PA 17356
DARRELL FEAGLEY, 9701
HARTSLOG VALLEY RD,
HUNTINGDON, PA 16652
CORY R FISHER, 9720 HOLMES PL
UNIT 305, MANASSAS PARK, VA
20111
MICHAEL E DUGUAY, 9870 MAIN
ST, MILL CREEK, PA 17060
CATHERINE MCNALLY, C/O
BONNIE L FORRESTER, 3056
LAUREL SUMMIT DR, SAXTON,
PA 16678
WATER GAP ASSOCIATION, C/O
KEN FENBY, 1150 COURT HOUSE
SUITE 111, HANOVER, PA 17331
ELLSWORTH O'NEAL, 11335
RAYSTOWN RD # A3, SAXTON,
PA 16678
K J LLOYD, GENERAL DELIVERY,
OAKMONT, PA 15139
MARGARET I O'DONNELL, HC 1
BOX 42, CASSVILLE, PA 16623
THOMAS E MINARCIK, HC 75 BOX
165, BURNT CABINS, PA 17215
MARY FORNEY ESTATE, OR
MARGARET E LAFERRIERE
EXRX, 508 HARKER RD, EAST
FREEDOM, PA 16637
WILLIAM A NEWHART, PO BOX
1012, NEW KINGSTOWN, PA
17072
GORDON A GABLE, PO BOX 105,
MCCONNELLSTOWN, PA 16660
RICHARD K BEAM, PO BOX 11,
PLEASANT HALL, PA 17246
TROY D FEATHERS, PO BOX 11496,
MURFREESBORO, TN 37129
ELERY W AMICK, PO BOX 116,
EAST FREEDOM, PA 16637
ALLEN H JACOBY, PO BOX 122,
MCCONNELLSTOWN, PA 16660
RICK FOSTER, PO BOX 142,
SPRING RUN, PA 17262
DAVID G MCCLAIN, PO BOX 145,
CALVIN, PA 16622
DOUGLAS T WEAVER, PO BOX
1534, NORTH BEACH, MD 20714
TIM M DUVALL, PO BOX 155,
ROBERTSDALE, PA 16674
KELLI J SAWYERS, PO BOX 17,
KENT, PA 15752
PENNY M GERHOLT, PO BOX 178,
NEWTON HAMILTON, PA 17075
JAMES W MCGHEE, PO BOX 18,
BROAD TOP, PA 16621
PATRICK R EBERLIN, PO BOX 204,
DUNCANSVILLE, PA 16635
STEVEN HOBERG, PO BOX 21,
NEELYTON, PA 17239
TAMARA CHUNKO, PO BOX 222,
HOLLIDAYSBURG, PA 16648
ANN D PATTERSON, PO BOX 241,
DUDLEY, PA 16634
LEANNE M STEINER, PO BOX 253,
NEWRY, PA 16665
CHARLES TORRES, PO BOX 3,

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Capital credits

(continued from page 12e)

- PALMYRA, PA 17078
- RAY W SMITH, PO BOX 326,
THOMPSONTOWN, PA 17094
- ALBERT P JACKSON, PO BOX 353,
THREE SPRINGS, PA 17264
- ROBERT E SMITH, PO BOX 372,
NEWRY, PA 16665
- ANDREA K DUNCAN, PO BOX 387,
HUSTONTOWN, PA 17229
- CATHERINE HUNT, PO BOX 432,
GERRARDSTOWN, WV 25420
- BRENDA AMICK, PO BOX 434,
JAMES CREEK, PA 16657
- MERLE W STEIN, PO BOX 453,
MILROY, PA 17063
- CAROL A INGRAM, PO BOX 591,
DUNCANSVILLE, PA 16635
- ARTHUR S COHEN, PO BOX 622,
HOLLIDAYSBURG, PA 16648
- ALICE L EMANUEL, PO BOX 744,
EBENSBURG, PA 15931
- MORGAN SIGNS INC, PO BOX 77,
STATE COLLEGE, PA 16804
- SCOTT W EICHER, PO BOX 81,
POTTERSDALE, PA 16871
- STEVE ATTLESPERGER, PO BOX
892, TERREBONNE, OR 97760
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- JACOB G WILEMAN, RR 1, HONEY
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For more information about the GenerLink product offered through Valley REC Energy Services, contact Zach Yohn at 814/506-1651.



Meet your employees

FEATURED in this column is a recent addition to the Valley REC team, Seth Glover. Seth works out of the Huntingdon District office as a journeyman lineman.

A native of Huntingdon, Seth graduated from Huntingdon Area High School in 2009. He went on to enroll at Shippensburg University where he graduated with a bachelor's degree in criminal justice. While in college, Seth played rugby for four years and also met his wife, Hannah. After graduating, they decided to move to North Carolina — Hannah's home state — where she accepted a position as a teacher.

During his time in the Tar Heel State, he discovered a scholarship opportunity provided through Duke Energy. He decided to apply and after being selected, the electric company sent him to lineman school. After completion, he worked as a lineman with Duke Energy for three years before leaving the company and working for a few different power line contracting companies. A few years later, he came to the realization that contract line work wasn't the right fit for him.

"I got sick of living out of a suitcase," says Seth. "I decided to look for a steadier job with a more stable future."

That's when Seth found an opening at Valley REC and didn't hesitate to apply.

"I've always wanted to work for Valley, especially because it's in my hometown," Seth explains.

Outside of work, Seth enjoys fishing and traveling. Most recently, his family has welcomed an addition to their family. Baby Isla was born earlier this year. She has certainly kept her dad busy and he couldn't be happier with the adjustment.

When asking Seth about how he feels about his job, he says, "I enjoy that no two days are the same. Situations are always changing, and it makes the job stay interesting."

With over six years of line work experience, Seth has quickly proven himself to be a valuable asset to the Valley REC team. He is one of the people you can count on. ☀️



LINEMAN ON BOARD: Journeyman Lineman Seth Glover is the newest member of Valley REC, working out of the Huntingdon District office.

Summer Energy-Saving Tips

Costs associated with cooling your home can make up a large portion of your summer electric bills. Stay cool and save money with these energy tips!



NO-COST TIPS

Close blinds and drapes during the day to keep heat out.



Set your thermostat to 78 degrees when you are home. Set it to a higher temperature when you're away.



Turn off lights and ceiling fans when you leave a room.



LOW-COST TIPS

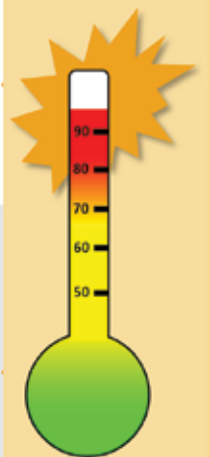
Plant trees and shrubs to shade the exterior of your home.



Replace disposable air filters (or clean permanent filters) once a month to maximize efficiency.



Use solar lighting to brighten up your outdoor space. Solar lights are easy to install, low maintenance and provide free electricity.



Thanks for the high praise!

By John H. Bookwalter, Jr.,
Special Projects Coordinator

VALLEY Rural Electric Cooperative members once again have given the co-op stellar marks for member satisfaction. Following a survey conducted in the fall of 2017, Valley scored a 92 out of 100 on the American Customer Satisfaction Index® (ACSI).

During the past seven years that the co-op has used the ACSI survey, Valley REC has consistently placed in the top tier of not only electric cooperatives, but also electric utilities in general. The average ratings for Touchstone Energy® cooperatives (a nationwide alliance of more than 750 electric cooperatives) that participated in the ACSI partnership were about 10 points lower than Valley's. The same seven years saw the average marks for investor-owned and municipal electric systems significantly lower than Valley's scores. The 2017 ACSI Utility Sector Report scored Touchstone Energy Cooperatives at 78, investor-owned utilities at 75, and municipals at 72.

A random sample of members viewed Valley REC more highly than some well-regarded national brands. Valley's rating of 92 surpassed these highest-scoring businesses in their respective categories from 2017: JetBlue, 82 (airlines); Levi Strauss, 81 (apparel); Lexus and Toyota, 86 (automobiles); Hershey, 86 (food manufacturing); Cracker Barrel, 84 (full-service restaurants); Hilton, 81 (hotels); LG, 83 (household appliances); Chick-fil-A, 87 (limited-service restaurants); Apple, 83 (personal computers); Coca-Cola and PepsiCo, 85 (soft drinks); Costco, 83 (specialty retail stores); and Publix, 86 (supermarkets).

The ACSI score is the sole measurement of member satisfaction used by Touchstone Energy in its Balanced Performance Scorecard (BPS). The BPS enables electric cooperatives to compare themselves objectively and to set goals for improvement. The scorecard also measures three other areas: safety, reliability and cost. Touchstone Energy coordinates the BPS and the ACSI

scoring process for cooperatives as part of their membership.

Valley REC started participating in the BPS in 2011 and conducted its first annual ACSI survey that year. Valley received ACSI scores of 91 for 2011 and 2012, 92 for 2013, 90 for 2014, and 91 for 2015 and 2016.

Valley's marks indicate some room for improvement. Ozarks Electric Cooperative holds the national record for electric co-ops with a 96 in 2012.

A small minority of Valley members rate the co-op poorly each year. While some of this might be a case of the John Lydgate adage "... you can't please all of the people all of the time," staff members note any comments supplied and investigate those concerns.

Thank you to everyone who completed and returned the survey. But you don't have to wait for a survey to voice

your praise or criticism. Contact the co-op anytime with your questions or comments, and an employee will try to address them.

Your cooperative will continue to strive to offer great value and excellent service.

The American Customer Satisfaction Index (ACSI) is the only national cross-industry measure of customer satisfaction in the United States. Each year, the ACSI uses data from interviews with roughly 180,000 customers as inputs to an econometric model for analyzing customer satisfaction with more than 300 companies in 44 industries and 10 economic sectors. ACSI data have proven to be strongly related to several essential indicators of micro and macroeconomic performance. To learn more about the American Customer Satisfaction Index, visit www.theacsi.org.

